# exactACCESS®

### A Proven SSO Replacement
### *for* Caradigm Users

# Top-Ranked Single Sign-On provides unique workflow advantages

> " **HealthCast's SSO functionality does a very good job.** They have been able to give us exactly what we needed. I am very impressed.
>
> Director - 2018 KLAS RESEARCH

*Ranked #1 Single Sign-On by KLAS Research for both 2017 and 2018,* HealthCast's exactACCESS SSO provides fast and secure access to patient information and clinical applications. Our Single Sign-On solution incorporates additional features and functionality to offer organizations more workflow advantages.

Badge functionality provides users with simple access to their workstation and the ability to lock their session, supporting privacy and HIPAA compliance. Through eXactACCESS' tap-over functionality, users can access their work over another user's active session, securing the previous session for access at a later time while simultaneously logging the new user in.

exactACCESS' stateless architecture supports scalability and speed and utilizes each organization's current infrastructure to provide a seamless and quick transition. Workflows within applications and secondary authentications can be also automated, as well as password changes – all while auditing user interactions.

Drag-and-drop application integration offers organizations cost and training advantages by eliminating the need for installers, wizards, and profilers. Most Windows and Web based applications can be integrated in a matter of minutes, saving IT resources.

SSO Audit Monitor allows end-users to generate reports to help answer key organizational questions regarding user behavior, security analysis, and device and application utilization.

User-Customizable Launchpad allows clinicians to manage access to their applications more easily. With no IT assistance required, clinicians can pin their favorite applications to the toolbar for quick access when they need it.
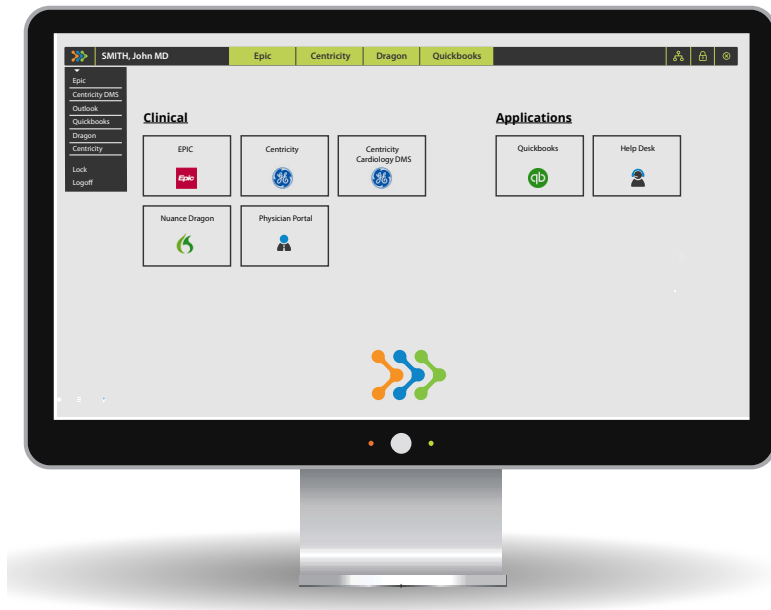
# A similar but more intuitive experience

**HealthCast's exactACCESS'** client/server architecture leverages the organization's current infrastructure, reducing complexity and providing a seamless transition for both clinicians and IT Personnel.

eXactACCESS' unique proximity badge functionality allows users to quickly and efficiently access their workstations and authorized applications, giving clinicians more time every day to spend with patients.

DEA-Compliant EPCS allows physicians to quickly order electronic prescriptions for controlled substances using Multi-Factor Authentication for an extra layer of security.

HealthCast's application Launchpad allows clinicians to organize their applications in the top toolbar or work space area without IT assistance to quickly and conveniently access their most used applications.

IT Personnel can take advantage of eXactACCESS' drag-and-drop application integration, allowing them to integrate web and windows applications requested by specialty departments quickly and cost-effectively – supporting efficient workflow for even the smallest group of clinicians.

eXactACCESS' Audit Monitor is a web-based reporting tool that makes tracking device and application utilization and authentication compliance easy. With no database experience required, end-users can generate reports to help answer key organizational questions, track user behavior, reduce hardware and licensing costs, and identify potential security risks

# Unique Advantages over Caradigm

Users initial Epic login times are reduced

User Password Reset Tool decreases requests to helpdesk

Shared device limitations e.g. accessibility and compatibility are reduced and/or eliminated
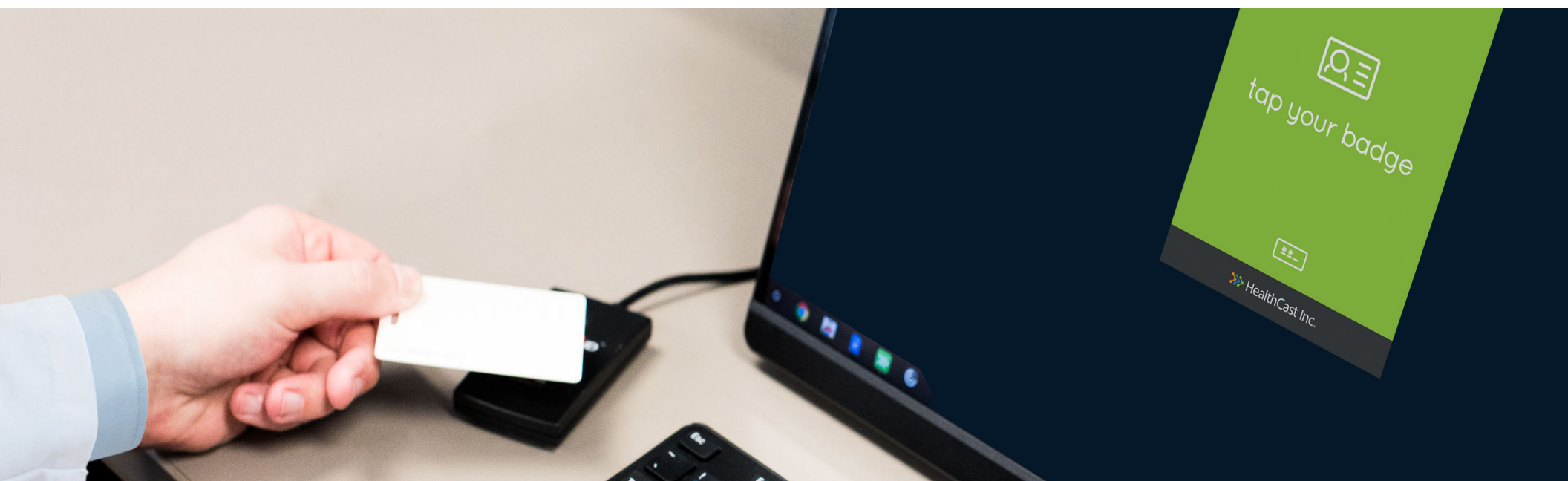
Logoff Cleanup automatically cleans up applications left open on workstations after logoff

Users can set up their own toolbar and launchpad without IT assistance, and pin unlimited applications

HealthCast's Privacy Shield eliminates user confusion between explicit and shared devices

tap your badge

HealthCast Inc.

# Improve Productivity and Security with exactACCESS®

Initial Epic login times are reduced, putting more time in clinician's hands to focus solely on patient care.

Badge functionality supports roaming from room to room, allowing clinicians to login quickly so they can get started with the patient immediately.

Reduction in the number of lost or forgotten passwords frees up IT personnel and Help-Desk personnel to focus on other priorities.

Including all clinical applications on one platform eliminates the need to repeatedly login to multiple applications, freeing up more time for clinicians.

Drag-and-drop application integration reduces resources consumed when integrating applications, allowing IT personnel to focus on other priorities and innovation.

SSO Audit Monitor allows organizations to identify rarely used machines so they can re organize workstations to increase efficiency and user productivity.

HC Privacy Shield keeps information private and secure after clinician's lock their session.

eXactACCESS supports user compliance with security policies to lock their session for data privacy, reducing time and money associated with implementing new policies.

Proximity badge functionality encourages clinicians to tap-out to lock session - supporting privacy, security and HIPAA compliance.

Multi-Factor Authentication provides an extra layer of security when verifying identity for DEA-compliant EPCS.

Strengthened security and HIPAA compliance reduces the chance that the organization will experience a security breach.

> "Clinicians are saving time each day; for example, we have had physicians say they are able to see two to three more patients a day with the additional time it saves them.

**Michael Kamer
IT Manager, Saint Lukes
Health System**

# *Replacing Caradigm:*
# A HEALTHCAST Sucess Story

After finding issues and challenges with the implementation of Caradigm's Single Sign-On solution several years ago, this medical center decided to research and implement a replacement solution. Through research they discovered HealthCast's eXactACCESS, and after piloting and deploying it, they began seeing improvements in functionality and clinician satisfaction.

## Challenges with Caradigm's SSO

Clinicians were experiencing slow logins to their Epic EMR, confusion between explicit and shared devices, shared device restrictions, and patient context mismatching errors.  There were also technical issues that IT Personnel had to resolve themselves by creating and managing scripts or manually killing and relaunching applications. Because of the frustration and risk issues that the organization was dealing with, they began searching for a replacement solution.

## The Solution

After doing some research, they decided to test and deploy HealthCast's eXactACCESS as the replacement. eXactACCESS addressed and solved the specific issues they were facing and provided additional workflow efficiencies for both clinicians and IT personnel. And with a similar client/server architecture to Caradigm's SSO, IT administrators were familiar with the components of the solution, making the transition to eXactACCESS seamless.

## The Results

After deploying eXactACCESS hospital-wide, this medical center discovered additional advantages. Clinicians are accessing their Epic EMR faster and shared drives are now accessible through different applications – reducing shared device limitations. HealthCast's Epic Plug-in erased the need to manually kill and relaunch applications, eliminating Patient Context Mismatch errors. They no longer have to write and manage scripts to cleanup workstations once users logoff as workstations are now automatically cleaned up via HealthCast's Log-Off Clean-Up. And, HealthCast's user-customizable Launchpad allows clinicians faster access to their most used applications without assistance from IT personnel.

IT Personnel also noticed additional improvements and workflow advantages. For example, application integration is simpler and requires virtually no training and fewer resources with its drag-and-drop approach to integrating applications. Additionally, eXactACCESS leverages Active Directory to reduce administrative complexity and more easily manage authorized user access to applications.

**For more information on this success story contact:**

**Mike O'Marra**  |  National Sales Manager
Office (510) 338-0689

A Preeminent medical center wanted to correct issues they were experiencing with Caradigm's SSO solution by **implementing a replacement solution.**

# What our Customers are Saying....

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*HealthCast is an excellent vendor, and they have an excellent product. The support has been superb. I cannot ask for better support. The support is trouble free. If we had to make a benchmark for responsive support, Health-Cast would be it.*

Hospital Director
2018 KLAS Research

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*Our account representative and others at HealthCast have been there for a long time, and I think that says a lot about their stability and continuity of product development. The people are happy at HealthCast, and it shows. That is part of the reason why we have had such a long-term relationship with them.*

Hospital IT Manager
2018 KLAS Research

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*HealthCast has a team that is on top of things from development to sales. They routinely work quicker than the typical turnaround time. We haven't run into any situations where they couldn't deliver on the issues that we have run into. We are very grateful to be working with them. They are a smaller company, but they are mighty.*

Hospital Director
2018 KLAS Research

**2018 #1 Single Sign-On**
KLAS Research Product Report

**Get the Report!**

# " 
## *We don't have any pain points*
## HEALTHCAST JUST WORKS!

**Director - 2018 KLAS Research**

## Find out more

about HEALTHCAST and our award-winning Identity and Access Management solutions, which includes:
Single Sign-On, Badge Access to Virtual Desktops, Patient Identification, and Multi-Factor Authentication

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HEALTHCAST®