Workflows

RapidIdentity gives organizations the ability to define automated workflows for managing user access to connected resources.

Quickly configure automated paths for managing access to entitlements, triggered by system events, user requests, or other events using RapidIdentity's intuitive visual Workflow tool. Your organization retains total control over which resources can be accessed, who can request access, and who can approve requests. Completed workflows can trigger actions, including automatically provisioning, de-provisioning, or changing entitlement access.

Flexible Access Requests and Approvals

RapidIdentity supports complex request and approval workflows, including having groups of approvers for entitlements or entitlement sets, and multi-stage approval processes. Additionally, administrators can create automated time-based workflows that change account status, or entirely de-provision users, ensuring that accounts are properly maintained, recertified, or de-provisioned when no longer needed.

All Your Digital and Physical Entitlements

In addition to digital entitlements, organizations use RapidIdentity to manage approval workflows for physical resources such as tools, keys, computers, mobile phones, and any other company-owned materials used by employees.

Once an administrator creates the entitlement in the system, end users can request use using their RapidIdentity portal. A workflow can be configured to require approval, and to notify the individual who controls the physical resource once the request is approved. And once the resource is returned, a separate workflow can trigger a recording of its return.

FAST FACTS

Automatically manage access to any connected system

Allow end users to easily request new access

Time-based access recertification

Auditable trail for compliance

Delegate approvals to individual function owners

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Fully Integrated Reporting

Finally, all workflows are fully integrated with RapidIdentity's reporting features. An auditable record of every step of a workflow, including requests, approvals, denials, as well as expiration dates, is recorded for security and audit compliance. Reports can be accessed by both administrators and delegated managers.

Everything You Need in One Platform

RapidIdentity offers full-featured workflow capabilities that are among the most easy-to-use and flexible available. Paired with extensive reporting capabilities, RapidIdentity is a complete identity management solution.

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